



Physical Address: 261 School Road

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February 10, 2026

Re: Second Round of Repairs to the Ground Storage Water Tank on FM 3433

This letter is to advise you that the welded repair to the tank on FM 3433 did NOT alleviate the issue we were having with a water leak. Thus, we will be taking the tank offline to conduct repairs. Due to the age/condition of the tank and other factors the initial repairs need to be reworked and reinforced to stop the leak.

This means that during the repair process, homes in the area of Chisholm Trails, the City of Aurora Fire Line and our wholesale customer, Texas Water, will be without water. We anticipate this will only be for the night of the 13th as once the repairs is made we can refill the tank and water flow will resume.

To minimize the inconvenience to our customers, the scheduled repair date is set for the **Friday, February 13th at 08:00 p.m.** We will notify everyone via our app – *Rhome Connect*, our social media page, and our website should these dates change due to weather or tank conditions. We anticipate the repairs will take a few hours to complete; however, it will be important to check one of our mentioned communication methods to check the status of repairs.

ALL CITY CUSTOMERS WILL BE UNDER A BOIL WATER NOTICE UNTIL THE WATER TESTED.
We plan to take samples Saturday, February 14th with results to us on Monday, February 16th.
Once sample results are cleared, the boil water notice will be rescinded.

A boil water notice is required as the water in the system “may be unsafe for consumption or may pose an acute health risk. A boil water notice is intended to reduce the possibility of waterborne illnesses resulting from consuming water which may contain harmful microbes...do not drink the water without first boiling it” and allowing it to cool. Please see our website for more information on how to properly boil water for your use during this time.
www.cityofrhome.com.

The lab takes approximately 24 business hours to process any sample we provide. There are also restrictions on how ‘old’ the water sample can be held prior to submittal. Please know we have planned this to minimize the length of time for any boil water notice that will be required.

We apologize for any inconvenience and hope this helps you plan accordingly. Please be sure to check our app and other communication tools to stay up to date and receive timely information.

Respectfully,

Jesus Dominguez
Public Works Director